

## **Curriculum to familiarize the patient with his rights**

1. Health services can be provided to the patient only with the free and informed consent.
2. The patient has the right to the provision of health services at the appropriate level of expertise.
3. During the provision of health services the patient has the right to:
  - a) respect, decent treatment, considerate approach and respect for privacy,
  - b) require consulting services from another provider, or a healthcare worker different from the one who provides medical services,
  - c) be familiar with the internal rules of the medical institution,
  - d) the continuous presence of the guardian or a person that has been appointed by the patient, in accordance with the internal rules of the hospital and on condition that the presence of these people do not undermine the provision of health services and does not harm the rights of other patients ,
  - e) know the name and surname of health workers and other specialists who provide him/her with medical services, including students and trainees, and to reject the presence of medical personnel who are not directly involved in providing health services , as well as students and trainees,
  - f) to receive visitors in the hospital, with regard to their health status and in accordance with the internal rules and in a manner which does not infringe the rights of other patients,
  - g) receive in the hospital pastoral care and spiritual support, in accordance with the internal rules and in a manner which does not infringe the rights of other patients with regard to their health status.
4. Without patient's consent only emergency care can be provided and only in the case that their health does not allow them to express this agreement.
5. Patients not speaking Czech language, patients with sensory disabilities or with severe communication problems caused by health reasons, are in communication related to the provision of health services, the right to communicate in an understandable way for them and a means of communication of their choice.
6. Patients with sensory or physical disability who use a dog with special training (assistance or guide dog) , have the right, with respect to their current state of health, to the accompaniment and the presence of a dog with them in the hospital. The presence of a dog shall not be in conflict with the internal rules of the hospital and cannot violate the rights of other patients.